Authorities Budget Office
Policy Guidance

Authority Mission Statement and Performance Measurements Report - 2024

Name of Public Authority:

Wayne County Water & Sewer Authority

Public Authority's Mission Statement:

As a Public Benefit Corporation created by the New York State Legislature, the Wayne County Water & Sewer Authority has as its purpose to reliably provide the highest quality water and the most efficient wastewater services for the benefit of the people of the Authority's service area. The Authority's goal is to consistently provide these services at a reasonable and competitive cost while promoting an atmosphere of outstanding customer service, planning for future improvements and protecting resources and the environment.

Date Adopted: March 22, 2011

Performance Measurements Review:

- Has the quantity of water provided through the year been adequate for daily demand and fire flows? YES
- Has the water provided consistently met or exceeded all federal and state standards?YES
- Has the Authority operated its wastewater facilities to meet or exceed all federal and state standards? YES
- Has the Authority reviewed its rate structure to be sure it is fair and balances the administrative and operational needs of the Authority and the financial needs of its bondholders while not unduly burdening the customers? YES
- Has the Authority contributed to its capital reserve to maintain an adequate balance in anticipation of future capital needs? YES
- Have Authority representatives attended seminars, conferences and meetings to remain current with information on water supply and wastewater treatment matters? YES
- Has the Authority provided training for its employees to satisfy safety and other requirements of the law, and to allow employees to advance their knowledge and technical skills as appropriate? YES
- Has the Authority properly maintained its facilities and equipment to protect its assets, present a professional image and provide a safe working environment for employees? YES
- Has the Authority continued to foster conservation of water by continued leak detection and education of the public? YES
- Has the Authority repaired leaks, damaged or non-operational hydrants, damaged or non-operational water shut-offs or other key system components in a timely way? YES
- Has the Authority expended its funds in a way substantially consistent with and staying within the constraints of its operating budget? YES